



ATLAS TECHNOLOGIES

Atlas Technologies staff of highly experienced Service Engineers are on call 24-7-365. Because to us, its about more then just supplying automation.

Customer Service Packages

Preventative Maintenance Packages

To optimize the life expectancy of your equipment while reducing the risk of failure and downtime, Atlas offers quarterly preventative maintenance inspections.

By taking part in our Preventative Maintenance program your equipment is optimized for peak performance throughout its lifecycle.

Our highly skilled and experienced service engineers will perform a complete mechanical and electrical system inspection. During such inspections, the following will be provided:

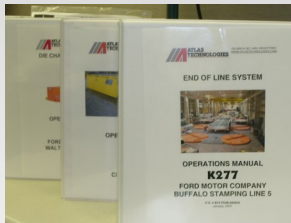
- Overall system condition inspection
- Review required lubrication points
- Inspect for wear and damage of components
- Inspection of cables and connectors
- Perform a system software backup (if applicable)
- Provide a detailed report of recommended service functions
- Provide a list of required component replacements
- Review the customers Preventative Maintenance program and make recommendations

As an option, Atlas service engineers may provide complete repair and component replacement or supervise and train your staff during maintenance procedures.

An Atlas preventative maintenance program performed by our highly skilled service technicians will minimize unexpected breakdowns and potential greater equipment damage. Many times, unscheduled downtime may be further impacted waiting for long lead components.

Discounted spare parts and component pricing shall apply with annual Preventative Maintenance package purchases.





Pre-Installation Services

- Site Inspections
- Line Shoots
- Site Planning Assistance
- Removal of Old Equipment
- Controls Integration Between New & Existing Equipment

Equipment Installation Services

- Full Installation Services
- Installation Supervision and Assistance
- Training and Instruction
- Relocating Equipment & Cells
- Equipment Start-Up & Fine Tuning

Services During the Warranty Period and Beyond

- 24-Hour Emergency Service
- Remote Maintenance/Tele-service (if equipment includes a modem)
- Reliability and Maintainability Studies
- Equipment Refurbishment and Upgrade
- Production Support
- Up Time/Down Time Monitoring

Spare Parts and Components

- Spare Parts Help Desk
- Expedited Shipping (if applicable)
- Recommended Spare Parts Lists
- Large Finger Tooling Inventory

Manuals and Additional Training

- New Employee Training
- Train the Trainer Programs
- Training Videos
- Additional Print and/or CD Copies of Manuals

